



 <p>IAF Industry Day 5th February 2008 Bonn Germany</p> <p>Co-hosted by:</p> <p>IAF International Accreditation Forum</p> <p>BMWi German Ministry for economic affairs</p> <p>TGA German association for accreditation</p> <p>Thomas Facklam IAF chair Slide 1 5th February 2008</p> 	<p style="text-align: center;">IAF Industry Day Wednesday, 5th June 2008, Bonn, Germany IAF Strategic Plan to Identify and Achieve Expectations</p> <hr/> <p style="text-align: center;">IAF Strategic Plan to Identify and Achieve Expectations</p> <p style="text-align: center;">of the users of certified organisations like organisations, governments, end users, etc.</p> <p style="text-align: center;">Presentation by</p> <p style="text-align: center;">Thomas Facklam</p> <p style="text-align: center;">IAF chairman</p>
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Who are we?

IAF Inc. (International Accreditation Forum)

Established in 1993

As a forum of national accreditation bodies for management system certification/registration; extended to all kind of certification and inspection with broad membership from all stakeholders for that field of conformity assessment

Incorporated as a non-profit corporation in the State of Delaware, USA, in September 1998.



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Global Conformity Assessment Regime

A web of Accreditation Bodies (ABs) operating acc. to internationally accepted documents and providing internationally accepted conformity assessment results leading to:

**One accreditation - accepted everywhere
One standard (set of), one test/certification/registration, accepted everywhere
Capacity to meet regulatory requirements, consumer safety concerns and market demands**



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IAF Charter

The International Accreditation Forum, Inc. (IAF) is an international association of organisations that have agreed to work together on a worldwide basis to achieve common trade facilitation objectives.

We are a major world forum for developing the principles and practices for the conduct of conformity assessment that will deliver the confidence needed for market acceptance.

We act through the accreditation of those bodies that certify or register management systems, products personnel and/or inspection.



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IAF Charter


We promote the worldwide acceptance, of certificates of conformity issued by inspection and/or certification and/or registration bodies accredited by an Accreditation Body Member of IAF,
and

seek to add value for all stakeholders through what we do, and through our programs.



We bring together, on a worldwide basis, partner accreditation bodies and representatives of stakeholder groups that seek to facilitate global trade through the acceptance of accredited certificates of conformity.

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3. Collaborate with ISO and ILAC through the IAF-ILAC-ISO JWG to develop an effective process for periodically surveying end-users of accredited certification.
4. Review and revise, as needed, the process for managing IAF liaisons to industry to improve the exchange of information that will contribute to increased end-user satisfaction with accredited certification.



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5. Identify, document, and widely communicate concise statements of the outcomes required by the management system standards ISO 9001 and ISO 14001.
6. Develop or revise IAF application guidance, as needed, to establish appropriate means by which accreditation bodies and certification bodies can increase confidence that an organization with IAF accredited certification of its management system is consistently achieving required outcomes.



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7. Review of the governance of IAF to be sure that expectations and obligations of all members (AB MOU members, MLA signatories, liaison members, etc) and the regions (EA, PAC, IAAC, SADCA, etc) are clearly stated and understood (e.g. accountability).

8. Continue to improve the IAF MLA peer evaluation process (e.g. including consideration of observers from stakeholders in the peer team, conducting specific surveys, etc).

9. Continue to review the management process (e.g. feedback process, composition of groups) of the IAF peer evaluation process and perform improvement as necessary.



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10. Increase the visibility of the outcomes of peer evaluation

11. Enhance the IAF website to make it more user friendly (e.g. mission, vision, value, structure and operations of IAF and the MLA, and to increase feedback from end-users of accredited certification, including complaints)

12. Compilation and as far as possible coordination of presentations to international associations with an interest in accredited certification.



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13. Continue to promote the benefits of the MLA to promote trade, especially to governments (e.g. to collect success stories).
14. Clearly define the AB role and communicate it clearly to our partners.
15. Improve/enhance our network of international conformity assessment partners.
16. Approach groups who want to commit to supporting and promoting harmonized conformity assessment activity, encouraging IAF membership.



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17. Actively seek the views of clients and respond to their needs.
- Develop and conduct a client satisfaction survey to determine the current level of satisfaction with IAF processes.
- Analyze survey results and implement appropriate corrective actions.
- Extend this survey to other levels of operation.
Identify evolving forces which have the potential to affect conformity assessment processes.



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Thank You