

A.A.Q.G. Americas Aerospace Quality Group Registration Management Committee (RMC)

International Accreditation Forum 2007 Industry Day Presentation

"Aerospace Supplier Expectations"

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The Boeing Company

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Topics

- AAQG Registration Management Committee (RMC)
- What is expected of a supplier with an aerospace accredited certificate?
- How well are expectations being fulfilled?

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AAQG Registration Management Committee (RMC)

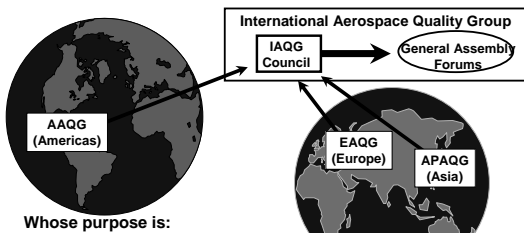
The organization established in the Americas global sector of the International Aerospace Quality Group (IAQG) that manages the application and oversight of the aerospace sector certification scheme in accordance with the aerospace industry standard AS/ENSJAC 9104.

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International Aerospace Quality Group (IAQG)


A Global Organization



Whose purpose is:
Implement initiatives that make significant improvements in Quality and reductions in cost throughout the value stream by establishing and maintaining dynamic cooperation, based on trust, between international aerospace companies.

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Americas Sector



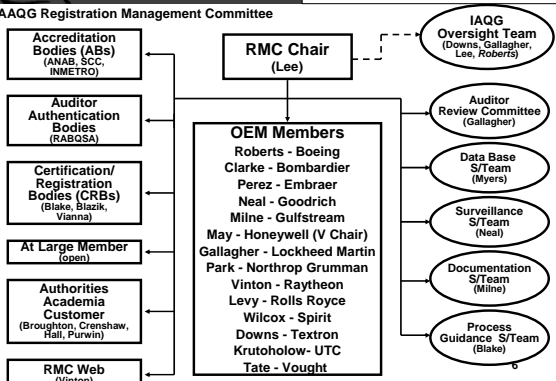
Standards Council of Canada (SCC)
ANSI-ASQ National Accreditation Board (ANAB)
INMETRO

3 Accreditation Bodies (ABs)
39 Accredited Certification Bodies (CBs)
385 Aerospace Auditors

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AAQG Registration Management Committee



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Established Criteria

AS/EN/SJAC 9104-1 - Requirement for Aerospace Quality Management System Certification/Registrations Programs

AS/EN/SJAC 9104-2 - Requirements for Oversight of Aerospace Quality Management System Registration/Certifications Programs

AS/EN/SJAC 9104-3 - Requirements for Development, Implementation and Control of Aerospace Auditor Authentication/Training

AS9014 - Americas Aerospace Quality Group (AAQG) Requirements for Aerospace Quality Management System Certification/Registrations Programs

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What is expected of a supplier with an accredited certificate?

- **Conformance to Established Requirements**
 - Customer
 - Regulatory (FAA, DOD, NASA)
- **Robust Internal Processes**
 - Design/Product Realization
 - Quality Management System
- **Supply Management**
 - Reliable and Qualified Sources
 - Flow down of Customer Requirements
 - 100% Product Conformance
- **Continual Improvement**
 - Improved Customer Satisfaction
 - Process Improvement (Lean)
 - Metrics (Baseline, Established Goals, Actions)

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How well are expectations being fulfilled?

On a scale of 1 to 5 with 1 being Poor and 5 being Excellent:

Answer??

The following quality management system processes need improvement:

- Monitoring and Measurement (Product/Processes)
- Contract Review
- Purchasing
- Management Review

Note: The above is based on results obtained during RMC Oversight (Witness Audit) activities and nonconformance data contained in the Online Aerospace Supplier Information System (OASIS) database.

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“Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives.”

William A. Foster

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Summary

We need to continually strive for measurable improvements in the products and services provided by our aerospace industry supply base.

There is room for improvement in all areas.

We should celebrate our successes but never be satisfied or complacent.

“Working Together “ we will continually improve.

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Questions?

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